

Parkwolf Terms of Service

Effective date: August 22, 2026

These Terms of Service ("Terms") are a legal agreement between you and Parkwolf LLC ("Parkwolf," "we," "us," or "our") governing your use of the Parkwolf mobile applications for iOS and Android (collectively, the "App"). By downloading, accessing, creating an account in, purchasing through, or using the App, you agree to these Terms and our Privacy Policy. If you do not agree, do not use the App.

1. Eligibility

You must be at least 16 years old to use the App. By using the App, you represent that you meet this requirement and are legally able to agree to these Terms.

2. The Parkwolf Service

Parkwolf provides park-related information and features that may include maps, trails, park guides, wildlife information, alerts, audio content, GPS-based audio tours, directions, iOS CarPlay support, Android background tour support, offline content, pins, visited-park tracking, trivia, and other travel or outdoor-recreation features.

Features and available content may differ by park, location, platform, device, subscription, or App version. We may add, remove, restrict, or change features and content over time.

You may use most App features without registering. A registered account may be required for pins, visited-park tracking, wildlife submissions, synchronization, or other account-based features.

3. Outdoor, Navigation, and Driving Safety

Parkwolf is an informational and entertainment service. It is not an emergency service, rescue service, governmental authority, or substitute for preparation, sound judgment, official instructions, posted signs, or current information from park authorities.

Trail conditions, roads, closures, hazards, weather, fire conditions, wildlife activity, permits, operating hours, accessibility, services, maps, directions, GPS positions, and other information can change without notice or be incomplete or inaccurate. GPS, downloaded content, Mapbox or other maps, audio cues, CarPlay, Android foreground services, network service, and device functions can also fail or become unavailable.

You are responsible for:

- Checking current conditions, closures, permits, warnings, and rules with the applicable park or government authority;
- Choosing activities appropriate for your health, experience, equipment, and conditions;
- Carrying appropriate supplies, safety equipment, and an independent means of navigation;
- Obeying signs, laws, closures, and instructions from authorities; and
- Keeping a safe distance from wildlife and never approaching, feeding, disturbing, or attempting to attract wildlife.

Do not hold, view, configure, or otherwise interact with a phone or the App while actively driving. A driver must keep attention on the road and use the App only through lawful hands-free controls or after safely parking. Audio guidance may be delayed, incomplete, or inaccurate and must never override traffic laws, road signs, closures, or safe driving judgment. A passenger should operate the phone whenever possible.

Call the applicable local emergency number in an emergency. Do not rely on Parkwolf to contact emergency services or determine your location.

You assume the ordinary risks associated with travel, driving, hiking, wildlife, weather, remote locations, and outdoor recreation. Nothing in these Terms excludes liability that cannot lawfully be excluded.

4. Accounts

You may create an optional account using an email address and password. You agree to provide accurate information, safeguard your credentials, and promptly notify us of suspected unauthorized access. You are responsible for activity conducted through your account to the extent permitted by law.

You may not impersonate another person, select a misleading or unlawful username, attempt to access another account, or use the App for fraud, abuse, or unlawful activity.

You may request account deletion within the App's settings. The request creates a support ticket that Parkwolf processes manually, ordinarily within 24 hours. Account deletion does not cancel an App Store or Google Play subscription. Details about deletion and retained information appear in our Privacy Policy.

5. Subscriptions, Trials, and Purchases

Parkwolf may offer monthly, annual, or other auto-renewing subscriptions. Certain plans may include a free trial or promotional price. The exact product, price, billing period, trial eligibility, and renewal terms displayed by Apple App Store or Google Play at the time of purchase control your transaction.

On iOS, purchases are processed through your Apple ID and are subject to Apple's Media Services Terms and applicable App Store rules. On Android, purchases are processed through your Google Play account and are subject to the Google Play Terms of Service and applicable Google Play rules. The applicable store charges your chosen payment method. Parkwolf does not directly collect your complete payment-card information.

Unless canceled, an auto-renewing subscription renews at the end of each billing period at the price presented by the applicable store, subject to any notice or consent the store requires. To avoid renewal, cancel within the period specified by the store before the renewal date.

Trial eligibility is determined by the applicable store and offer. If you do not cancel before a trial ends, the subscription may convert to a paid subscription at the displayed price.

Deleting the App, discontinuing use, signing out, or deleting a Parkwolf account does not cancel a subscription. You must manage or cancel an iOS subscription in App Store subscription settings and an Android subscription in Google Play subscription settings. Refund requests are governed and decided by the store. Except where required by law or store rules, Parkwolf cannot directly issue a store refund or cancel a store subscription.

You may use the App's restore-purchases feature to restore eligible purchases associated with the applicable store account. Purchases and subscriptions may not be transferred, resold, or redeemed for cash except where the store expressly permits it.

6. Wildlife Sightings and Other User Submissions

The App may let registered users submit wildlife sightings, photographs, species suggestions, locations, dates, usernames, feedback, reports, or other material (collectively, "User Content").

You retain ownership of User Content you own. By submitting User Content, you grant Parkwolf a worldwide, nonexclusive, royalty-free, sublicensable license to host, store, reproduce, resize, modify for formatting or moderation, analyze, identify, display, publish, distribute, and otherwise use the User Content to operate, improve, promote, and provide Parkwolf and its park and wildlife features. This license continues for as long as the User Content remains in the App or Parkwolf's systems. You may request removal, but copies already shared by others or retained for legitimate legal, security, or backup purposes may not disappear immediately.

For each submission, you represent that:

- You took or own the photograph or otherwise have all rights needed to submit it;
- The submission is truthful to the best of your knowledge;
- You have permission from any identifiable person shown;
- The submission does not violate privacy, publicity, copyright, trademark, or other rights;
- You understand that sighting location and date or time information may be publicly displayed; and
- The submission complies with these Terms and applicable law.

Do not submit sensitive personal information, photographs of people who have not consented, intentionally false locations, unlawfully obtained images, or content that could facilitate poaching, harassment of wildlife, trespass, or other harm.

Submissions may be automatically or manually moderated. Parkwolf may reject, edit, delay, obscure location details, unpublish, or delete User Content at any time, but has no obligation to publish or continuously monitor every submission. Species identification and moderation results may be generated or assisted by automated systems and may be incorrect.

Published sightings use a chosen username and are not publicly displayed with the account email address. Other users may nevertheless copy or share public information.

7. Acceptable Use

You may use the App only for lawful personal, noncommercial purposes. You may not:

- Copy, reproduce, republish, sell, license, or commercially exploit App content except with written permission;
- Scrape, crawl, harvest, systematically download, or use automated means to extract App content or data;
- Circumvent subscriptions, access controls, security features, usage limits, or technical restrictions;
- Reverse engineer, decompile, or attempt to derive source code except where applicable law expressly permits it;
- Upload malware, interfere with the App, overload systems, probe for vulnerabilities, or attempt unauthorized access;
- Use the App or its data to stalk, harass, endanger, locate, capture, or harm wildlife or people;
- Submit unlawful, deceptive, infringing, threatening, discriminatory, obscene, or privacy-invasive material;
- Impersonate another person or misrepresent an affiliation; or
- Encourage or assist anyone in doing any of the above.

Ordinary sharing of App Store or Google Play links and reasonable, noncommercial screenshots or brief excerpts is permitted so long as you do not misrepresent Parkwolf, remove attribution, expose another person's private information, or imply endorsement.

8. Parkwolf Content and Intellectual Property

The App and its software, designs, text, audio, graphics, compilations, features, trademarks, and Parkwolf-created content are owned by Parkwolf or its licensors and are protected by intellectual-property laws. Subject to these Terms, Parkwolf grants you a limited, personal, nonexclusive, nontransferable, revocable license to use the App on devices you own or control as permitted by the applicable platform and store rules.

Park names, government materials, third-party maps, photographs, data, and other third-party content may be owned by their respective owners. Inclusion does not transfer ownership to Parkwolf or you. Mapbox and other attribution notices must not be removed, obscured, or altered.

If you send suggestions or feedback, you give Parkwolf permission to use them without restriction or compensation, provided this does not grant us ownership of personal information governed by the Privacy Policy.

9. Third-Party Services and Governmental Status

The App relies on or links to services and content provided by Apple, Google, Mapbox, other mapping providers, government agencies, parks, and other third parties. Parkwolf does not control those services and is not responsible for their availability, accuracy, security, terms, privacy practices, or changes.

Parkwolf is an independent private company. It is not affiliated with, endorsed by, or an official service of the United States National Park Service or any other government agency unless the App expressly states otherwise for a particular collaboration.

10. Copyright Complaints

If you believe material in the App infringes your copyright, send a notice to support@mail.parkwolf.app containing:

- Identification of the copyrighted work;
- Identification and location of the allegedly infringing material;
- Your name and contact information;
- A statement that you have a good-faith belief the use is not authorized by the copyright owner, its agent, or law;
- A statement, under penalty of perjury, that the notice is accurate and you are the owner or authorized to act for the owner; and
- Your physical or electronic signature.

We may remove material and take other appropriate action in response to a valid notice.

11. Suspension and Termination

You may stop using the App at any time and may request deletion of a registered account as described above.

We may suspend or terminate access when we reasonably believe you violated these Terms, created risk or legal exposure, engaged in fraud or abuse, threatened security, or used the App to harm people, wildlife, Parkwolf, or third parties. Where reasonable, we may provide notice and an opportunity to correct the issue.

We may discontinue all or part of the App. If Parkwolf terminates a paid service for reasons unrelated to your conduct, any refund or continued access will be handled as required by applicable law and the applicable store's rules.

Provisions that by their nature should survive termination, including ownership, User Content licenses, disclaimers, liability limitations, and dispute provisions, will survive.

12. Disclaimers

To the maximum extent permitted by law, the App is provided "as is" and "as available." Parkwolf disclaims all express, implied, and statutory warranties, including merchantability, fitness for a particular purpose, title, noninfringement, accuracy, availability, and uninterrupted or error-free operation.

Parkwolf does not warrant that park, trail, road, location, wildlife, safety, accessibility, closure, weather, map, direction, or other content is complete, current, or suitable for your circumstances. Some jurisdictions do not allow certain warranty exclusions, so some exclusions may not apply to you.

13. Limitation of Liability

To the maximum extent permitted by law, Parkwolf and its members, contractors, licensors, and service providers will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for lost profits, lost data, loss of goodwill, personal injury, property damage, or costs arising from or related to the App, outdoor activity, wildlife, travel, navigation, inability to use the App, or reliance on App content.

To the maximum extent permitted by law, Parkwolf's total liability for claims arising out of or relating to the App or these Terms will not exceed the greater of (a) the amount you paid for the App during the 12 months before the event giving rise to the claim or (b) US \$100.

These limitations apply regardless of the legal theory and even if Parkwolf was advised that damages were possible. They do not limit liability that cannot legally be limited, including any rights or remedies you have under applicable consumer-protection law.

14. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold Parkwolf harmless from third-party claims, damages, and reasonable costs arising from your unlawful conduct, your material violation of these Terms, or User Content that infringes another person's rights. This section does not apply to the extent a claim was caused by Parkwolf's own unlawful conduct.

15. Governing Law and Disputes

Before filing a legal claim, you and Parkwolf agree to make a good-faith effort to resolve the dispute informally. Send a written description of the issue and requested resolution to support@mail.parkwolf.app. Either party may proceed after 30 days if the dispute is not resolved, unless urgent relief is reasonably necessary.

These Terms are governed by the laws of the State of New Jersey, without regard to conflict-of-law principles. Subject to any non-waivable consumer rights or jurisdictional requirements, legal proceedings must be brought in the state or federal courts located in New Jersey, and you and Parkwolf consent to their jurisdiction.

If you reside outside the United States, mandatory protections of the law where you live may still apply. Nothing in these Terms deprives you of consumer rights that cannot lawfully be waived.

16. Changes to the App or These Terms

We may update these Terms to reflect changes to the App, our business, or applicable law. We will post the updated Terms, revise the effective date, and provide additional notice when required. If a material change affects an existing paid subscription, we will provide notice as required by law or the applicable store's rules.

Your continued use after updated Terms take effect means you accept them. If you do not agree, stop using the App and cancel any subscription through Apple or Google.

17. General Terms

These Terms and the Privacy Policy constitute the agreement between you and Parkwolf regarding the App. If a provision is unenforceable, it will be enforced to the greatest lawful extent and the remainder will remain effective. Parkwolf's failure to enforce a provision is not a waiver. You may not transfer these Terms without our consent; Parkwolf may transfer them as part of a merger, reorganization, financing, or sale of the business.

18. Platform-Specific Terms

Apple

These Terms are between you and Parkwolf, not Apple. Parkwolf, not Apple, is responsible for the iOS App and its content, subject to these Terms. Apple has no obligation to provide maintenance or support services for the App.

If the iOS App fails to conform to an applicable warranty, you may notify Apple, and Apple may refund the purchase price, if any, as provided by its rules. To the maximum extent permitted by law, Apple has no other warranty obligation. Apple is not responsible for addressing claims relating to the App, including product-liability, regulatory, consumer-protection, or intellectual-property claims. Apple and its subsidiaries are third-party beneficiaries of these Terms and may enforce the Apple-specific provisions against you.

Google

These Terms are between you and Parkwolf, not Google. Parkwolf, not Google, is responsible for the Android App and its content, subject to these Terms. Google has no obligation to provide maintenance or support services for the App. Your use of Google Play and any Google Play purchase is also governed by Google's applicable terms and policies. Google Play controls payment processing, subscription management, and store refunds for Android purchases.

For use of either platform, you represent that you are not located in a country subject to a United States government embargo or designated as supporting terrorism and are not listed on a United States government prohibited- or restricted-party list.

19. Contact Us

Parkwolf LLC
North Haledon, New Jersey
support@mail.parkwolf.app